# Violence Prevention: De-Escalating Parent and Guardian Confrontations Stats and Facts

## FACTS

- Workplace violence includes verbal aggression, threats, and intimidation.
- Service-based roles experience higher rates of confrontational behaviour.
- Early de-escalation significantly reduces the likelihood of violence.
- Children are affected by exposure to adult conflict.
- Clear procedures improve staff confidence and safety.

## STATS

- Verbal aggression accounts for a significant portion of reported workplace violence incidents.
- Education and care sectors report higher exposure to emotionally charged interactions.
- Organizations with de-escalation training report fewer incidents escalating to physical violence.
- Early boundary-setting reduces repeat confrontations.
- The Bureau of Labor Statistics reported over 37,000 nonfatal workplace violence injuries in 2022 caused by another person.
- Workplace violence accounts for approximately 14% of all occupational fatalities in the United States (BLS, 2022).
- In Canada, nearly 1 in 5 workers reports experiencing harassment or violence in the workplace, according to the Statistics Canada.