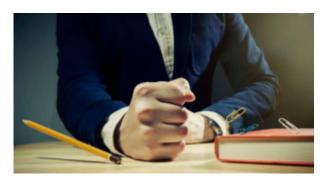
Quick Course — Resolve Conflict Before it Escalates Into Violence



Conflict is to be expected in fast-paced work environments. Hundreds, sometimes even thousands of workers perform their duties inside the same facility, which can increase the likelihood of a conflict turning into large-scale instance of workplace violence. This quick course will outline some strategies on resolving conflict.