

If You've Been Injured At Work

We're very sorry you've been hurt on the job. Our highest priority is to get you the information you need to help you get back to work sooner!

What to Expect When You've Been Injured at Work

Nurse Triage Hotline – peace of mind when an injury occurs



If you experience a non-emergency injury on the job, tell your supervisor and call the Nurse Triage Hotline for immediate, 24/7 access to a registered nurse who specializes in workplace injuries. The nurse will assess your injury over the phone and provide medical advice on the type of care needed. Having accurate care intervention right after a workplace accident helps prevent minor injuries from getting worse.

855.469.6877 (855.4MY.NURSE)

Injured Workers Center – helps every step of the way



Navigating the claims process after a workplace injury can be confusing. ICW Group is here to help! Visit our Injured Workers Center to find helpful information about medical care, payments, FAQs and more. Available in both English and Spanish, the Injured Workers Center makes your road to recovery as smooth as possible.

[Visit the Injured Workers Center](#)

Telemedicine for workers' comp injuries



ICW Group offers Concentra Telemed[®], the first telemedicine product designed specifically for work comp injuries. Everything about it – from the easy checkin to diagnosis – is designed to make the treatment and recovery of occupational injuries easier for you. And it's online!

[Learn how to use Telemed](#)