Hospitality Security: The Basics – (12 min)

This program is designed for new or inexperienced Security staff. The program teaches them the basics of Hotel Security: How to Dress, How to Interact with Guests, How to Conduct Routine Security Duties, Dealing with Suspicious Individuals and others. The program also discusses Security personnel’s role in Customer Service as well as which attitudes and behaviors enhance a properties image and those they should avoid. A great program for Orientation Training for Security Staff.