Help Injured Workers

Suffering a workplace injury can involve more than just physical challenges; employees worry about providing for their families, paying bills and what it will take to return to work. ICW Group offers helpful tools to help injured workers from the moment an injury occurs and all the way through recovery.

Nurse Triage Hotline – peace of mind when an injury occurs

Your employee is injured at work – now what? This 24/7 hotline connects an injured worker with a registered nurse specializing in workplace injuries. The nurse provides medical advice on the care needed.

- Connects in 1 minute
- Call summary report sent to you in 15 minutes
- Claim opened for you

855.469.6877 (855.4MY.NURSE)

Learn more about the Nurse Triage Hotline

Injured Workers Center – helps every step of the way

Your employees look to you for guidance. Help them avoid surprises, reduce stress, navigate the claim process and jump-start their recovery. Ease many of their concerns by bookmarking and sharing the Injured Workers Center. Available in English and Spanish.

Visit the Injured Workers Center

Send an injured worker an eCard with a link to the Injured Workers Center

Telemedicine for workers’ comp injuries

ICW Group offers Concentra Telemed®, the first telemedicine product designed specifically for work comp injuries. Using Telemedicine is easy, and reduces travel and wait time during an injured worker’s treatment and recovery.

- Works on any device with a webcam
- Use from any location with internet access
- Connect in minutes
- Available in multiple languages

Learn more about getting medical treatment online