

FUNDAMENTAL 55: Incident Investigation

Key Takeaways:

- Understanding the purpose and benefits of an incident investigation.
- Learning the common practices to follow and information to be gathered during an investigation.
- Realizing documenting and reporting responsibilities.
- Comprehending the importance of and common practices for determining root cause.
- Acknowledging the importance of implementing corrective actions.

Course Description

This course covers the purpose and benefits of incident investigations and investigation methods, as well as common practices for information gathering and documentation, and tools for determining root cause and implementing corrective actions.