

First Aid for Hospitality Stats & Facts

FACTS

In the hospitality industry, particularly within the context of hotels in the USA and Canada, first aid preparedness is crucial due to various hazards that employees and guests might encounter. **Here are 10 First Aid Incidents that can occur in the Hospitality Sector:**

1. Choking incidents in your restaurant or breakfast area.
2. Burns and Scalds in your kitchen or restaurant.
3. Mental Health in hospitality.
4. Poisoning – its sources and its effects.
5. Anaphylaxis awareness for hospitality businesses.
6. Slips, trips, and falls in hotels and restaurants.
7. Asthma.
8. Cuts and bleeds.
9. Diabetes awareness in hospitality settings.
10. Heart Attacks.

STATS

- In the hospitality industry, specifically regarding first aid and CPR training, a report highlighted by the American Heart Association reveals significant gaps in preparedness. Approximately 55% of employees in sectors including corporate offices and hospitality do not receive first aid or CPR and AED training from their employer. Furthermore, in the hospitality sector alone, 66% of employees are unable to locate an AED at their workplace.
- 43% of workplaces have appropriate workplace resources (first aid kits, signage), but only 24% of employees have participated in first aid training or first aid drills.
- Among those employees who received first aid training in the

workplace, almost half (48%) had to wait six months or more after hiring until they received that training.

- Hotels and motels face a wide range of Workers' Compensation exposures to their staff, particularly for housekeepers and room attendants who endure the majority of workplace injuries. Data from the Bureau of Labor Statistics supports this, showing that hotel and motel workers had an injury and illness incident rate of 4.3, while total recordable cases of all other industries are 3.1.