

# Battling Complacency Stats and Facts

## FACTS

Complacency is one of the most common culprits of injuries at OSHA-compliant companies. Though it eludes OSHA's top 10, it will continue to lurk in the shadows of every item on the list until it's effectively addressed at your workplace.

It's not like injuries that occur at OSHA-compliant worksites are only occasional "freak" accidents, either. The fact is that injuries, big or small, are difficult to prevent with compliance alone as they are largely the result of worker actions—usually fuelled by complacency and other human factors like rushing, frustration, and fatigue—that lead to inattention and unintentional errors.

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## STATS

- Only 30% of the employees in America are engaged in work. If we look at workplace complacency statistics from a global perspective, there are only 13% of the employees worldwide who are engaged in an office environment.
- In 2014 only 375 of the 39,560 violations in OSHA's top 10 list were classified as willful, that is, "committed with an intentional disregard of or plain indifference to" OSHA's requirements. To put it another way, approximately 95% of serious safety violations committed last year weren't committed willfully.